

Tenbury Wells

Property Flood Resilience Scheme

Newsletter August 2025

Welcome to the Tenbury Wells Property Flood Resilience Scheme newsletter, where we provide you with information about the project.

Project Update:

We are pleased to confirm that we are now in contract with RAB Consultants to carry out Property Flood Resilience (PFR) property suitability surveys in Tenbury Wells. Over the coming weeks, RAB will begin contacting residents who have submitted an expression of interest and are eligible for this initial PFR survey. They will schedule appointments for these surveys. The surveys involve a visual inspection of the property to determine whether it is suitable for PFR measures.

The surveys will start in September and run through the autumn. After the survey, each resident will get a report showing the results and any recommended flood resilience measures.

Ongoing registration:

Registration for the Tenbury Wells PFR scheme is still open, and we encourage residents to submit an expression of interest by 20 September. Once received, we will assess eligibility and contact you to discuss next steps.

We will also be reaching out to properties that have not yet registered, which are identified as at risk of flooding by our flood model. This will begin with postcards, followed by door-to-door engagement to answer questions and support residents in either registering for the scheme or opting out.

Tenants may submit an expression of interest and arrange a property suitability survey, but landlords must approve the proposed PFR

measures before manufacture and installation can proceed (subject to approval). We encourage tenants interested in participating in the scheme to engage with their landlords early to secure agreement and avoid delays.

By registering early, you help us plan surveys efficiently and ensure your property is considered for flood resilience measures.

How to register:

To submit an expression of interest, please email the following information to:

Tenbury.FRMS@environment-agency.gov.uk

1. Tell us about the property you would like surveyed:
 - Property address
 - Is this a residential property or business premises?
 - Business name (if applicable)
 - Are you the property owner or tenant?
2. Please provide contact details:
 - Your name
 - Your phone number
 - Your email address

We will only use your information for this scheme, in line with data protection rules, and only for the duration of the project.

Dates for the dairy:

We will be holding informal community drop-ins where you can meet the team, ask questions and provide feedback. These will take place at the Pump Rooms on:

- Wednesday 27 August – 1pm to 3pm
- Tuesday 9 September – 1pm to 3pm
- Thursday 25 September – 1pm to 3pm

Contact details:

If you have any questions or feedback, please contact us at:

Tenbury.FRMS@environment-agency.gov.uk

National enquiries: 03708 506 506 Option 5